# CAREER CERTIFICATE PROGRAM AGREEMENT

THIS CAREER CERTIFICATE PROGRAM AGREEMENT (Agreement) is entered into between Education To Go, PO Box 760, Temecula, California, 92593-0760 and Black Hawk College, 301 Avenue of the Cities, East Moline, IL 61244 (Partner).

NOW, THEREFORE, Partner and Contractor agree as follows:

#### 1. Open Entry Enrollment Verification:

Career Certificate programs are open entry courses, allowing students to caroll and begin their coursework at any time during the month. This requires prompt verification of paid students (enrollees). Partner agrees to verify paid enrollees within two business days upon receipt of payment.

## 2. Pricing:

Education To Go will establish a minimum retail price. Partner agrees to charge enrollees a retail price equal to or greater than the minimum retail price set by Education To Go. Current online course prices are published in Education To Go's Online catalog.

#### 3. Payment:

For each verified enrollee, Partner shall pay Education To Go 80% of the retail price paid by enrollee.

#### 4. Additional Fees:

Enrollees will incur an additional service charge when requesting the following services. These prices are subject to change.

Additional Transcript - \$10 Study Time Extension - \$75 Replacement Textbook - Cost plus 15% Replacement Course - \$165 Rush Shipment UPS Ground - \$10 Rush Shipment UPS 2nd Day - \$19.95

## 5. Refund Policy:

If an enrollee decides to cancel his or her enrollment within 30 days of the date you receive payment from the enrollee, 100% of the enrollment fees will be refunded (shipping and cost of courseware sent will be deducted) with no questions asked. There will be no refunds after 30 days.

Education To Go reserves the right to enforce this policy, however, we will attempt to honor the partner's refund policy if it is determined that there is a conflict between our policy and the partner's policy or if the partner can demonstrate that the enrollee has received materials that are defective or don't meet their expectations.

## 6. Extension Policy:

Each Career Certificate program has a specific allowable study time, as specified below, for enrollees to satisfactorily complete the program.

#### Standard Program Completion Times:

Home Inspection – 12 months

Medical Coding and Billing – 15 months

Medical Office Assistant – 15 months

Medical Transcriptionist – 15 months

PC Repair – 12 months

If an enrollee is unable to complete his or her studies within the allowable time, the enrollee may request a six-month extension for a fee of \$75, which will be paid directly to, and retained by, the course provider.

## 7. Certificate of Completion:

Partners will be notified when a student successfully completes his or her program requirements. At that time, it is the Partners' responsibility to provide the student with a Certificate of Completion for his or her particular Career Certificate program.

Note: Any modification shall be effective only if it is in writing, and signed by the party to be charged, in the form of an addendum to this Agreement.

IN WITNESS WHEREOF, this Agreement is entered into as of the date written below by and on behalf of Contractor and Partner by the authorized agent thereof.

Contractor: Education To Go, A Division of Thomson Learning, Inc. - EIN #59-2124491

Date: February 2, 2006

(Note: If contract not returned within 90 days, please request a new contract)

Partner: Black Hawk College

Signature: Nelance Inthy

Name: Melanie Smith

Tibe: Dean of Extended Educational Services

Date: February 3, 2006



February 2, 2006

\*Brenda Brown
Director BCEC
Computer Training Institute
Black Hawk College
301 Avenue of the Cities
East Moline, IL 61244

## Dear \*Brenda,

Thank you for your interest in ed2go's new Online Career Certificate programs. We are very pleased to offer these comprehensive programs that prepare students for work in some of the fastest-growing occupations in the US. These popular titles will undoubtedly attract even more students to your school.

We have included for your review:

Introduction to the ed2go Career Certificate Programs: a comprehensive overview of the programs offered, frequently asked questions, and how to get started.

Career Certificate Program Service Agreement: an addition to your current ed2go agreement that specifically identifies the terms that must be reviewed and agreed upon before you can offer these programs to your students.

## Courseware Validation Summaries:

summaries of the program design and approval process, letters of approval, program evaluator guides, course syllabi, and author credentials.

I will be contacting you shortly to further discuss these new programs.

Once again, thank you for your interest, and do not hesitate to call or e-mail if you have any questions.

Sincerely,